

Ascend 7 Case Study

Castech Solutions: Business Management System



CASTECH SOLUTIONS



Castech Solutions' processes, Quality Manual and ISO Certification.

About Castech Solutions

Castech Solutions facilitate the manufacturing of metal castings, forgings and fabrications for clients, utilising their close relationships with foundries throughout Asia.

The challenge

Castech Solutions required Ascend 7 to integrate a highly useable, easily updateable, clear and concise quality management system into Castech Solution's existing business systems. The new system needed to ensure compliance with the three basic requirements for certification to the AS 9001:2008 standard (quality management systems).

The solution

To help Castech Solutions achieve Australian Standard certification of its quality management system, Ascend 7:

- Undertook a gap analysis
- Completed process documentation, process reviews, and creation of new processes
- Built an online business management system to integrate with Castech Solution's existing systems
- Completed internal audits to prepare Castech Solutions for the certification audits

The outcome

Castech Solutions achieved certification to ISO 9001:2008 (quality management systems) in September 2010, five months after the project commenced. They have since maintained continuous improvement of their management system, and continue to seek Ascend 7's advice and services to modify their system as required.



Contact us for more information on
the Ascend 7 Business Management Systems.

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